



PARIS FRANCE 9-13 SEPTEMBER 2022

The ESMO Congress is the most influential oncology platform for clinicians, researchers, patient advocates, journalists and healthcare industry representatives from all over the world.







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CONGRESS DATES

Official Programme

9-13 September 2022

ESMO Colloquia & Industry Satellite Symposia

9-12 September 2022

Exhibition

9-12 September 2022

EONS Programme (including EONS Satellite Symposia)

10-12 September 2022

Virtual Congress Platform (VCP)

9-20 September 2022

Content available on OncologyPRO from 21 September 2022

Well organised planning makes for successful execution and the European Society for Medical Oncology (ESMO) together with its partner suppliers will be glad to guide you over the coming months towards a congress rich in discussion and exchange for your organisation.

This ESMO 2022 Virtual Exhibitor Manual will guide you in the necessary steps to set up your virtual booth.

Please read this document carefully and share with the necessary colleagues and agencies involved in the organisation of your ESMO 2022 activities.

Important note:

Please note that the ESMO 2022 Exhibition rules, terms and conditions available in the ESMO 2022 Exhibition Prospectus apply. Any infraction(s) to the ESMO 2022 Exhibition rules will follow the procedure outlined in the terms and conditions.

We look forward to working with you over the coming months towards a rich and innovative ESMO 2022!

DEADLINES

📕 31 May 2022	Exhibitors to return the Virtual Exhibition Order Form to <u>esmo2022.exhibition@media.co.at</u> (MAW) to confirm participation in the ESMO Congress 2022. Bookings after this deadline are possible on request
une 2022 24 June 2022	Exhibitors to confirm via <u>online form</u> the company administrator and if a medical desk is required
24 June 2022	Exhibitors to submit company description via <u>online form</u> for the ESMO 2022 website and the ESMO 2022 App
28 June 2022	Platinum exhibitors to confirm to <u>congress@esmo.org</u> if linking out to external platform instead of using the 2D booth template provided by ESMO
6 July 2022	Companies begin uploading content to the backend of their virtual booth
3 August 2022	Platinum, Gold, Silver exhibitors to confirm via the dedicated <u>online form</u> : o Order of booking tool/Zoom room(s) for video chat
	o Chat administrator(s)
📕 10 August 2022	o Chat administrator(s) Platinum exhibitor with external link to provide with banner graphics to <u>congress@esmo.org</u> (optional)

Companies are responsible for obtaining relevant information and for complying with all French and international rules and regulations related to advertising and promotion of all products and services mentioned as part of the exhibition space. Advertising of a specific product does not mean acceptance by ESMO, and the corporation is solely responsible for bringing its advertising into line with local and European laws, as applicable.

CONTACTS

M Events Cross Media GmbH has been appointed as the virtual platform supplier for the ESMO Congress 2022.

ESMO Congress 2022 Exhibition Support

ESMO Congress 2022 Secretariat

ESMO Head Office Via Ginevra 4 6900 Lugano, Switzerland E-mail: <u>congress@esmo.org</u>

M Events Cross Media GmbH

Gaußstraße 3 12459 Berlin, Germany E-mail: <u>industry@m-events.com</u>



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1 VIRTUAL EXHIBITION

According to the selected package, companies can present products in their virtual booth, invite to video meetings, chat with participants and collect contact information.

Further information with the exact specifications, dimensions and data formats of the various uploadable content can be found in chapters 2 and 3 of this document.

Companies will receive a direct backend access to enter all information and upload the corresponding content. Companies have been asked to confirm the primary "Company administrator" contact by **24 June 2022** via the following <u>online form</u>.

The "Company administrator" will be able to add further contacts to the profile backend access to manage the content of the virtual booth.

The backend access also includes a preview function through which the display of the various items and the overall virtual booth can be checked directly, as viewed by the participants.

The general structure of the virtual booth is the same for all companies according to the exhibitor package. Companies can define their products, studies or other content to be displayed. All content, such as videos, audio files and pdfs will have to be uploaded and stored on the platform.

Links to external contents/specific websites can be integrated in designated positions.

Exhibitors will have the chance to differentiate medical and commercial content by setting a medical desk within the booth. Medical content can be showcased in this sub-section of the booth, which redirects user to a new page (to confirm by 24 June 2022 via <u>online form</u>).

The ESMO Operations Industry Team is available to provide with support for the configuration of the virtual booths.

1.1 User journey within the Exhibition

All registered delegates, once signed in into the ESMO Congress 2022, will be redirected to the venue page first and then to the Lobby page.

The Exhibition will be extremely visible and accessible from both the Lobby page as well as the top menu bar (always in display in any page of the platform).



*Indicative example, all visuals/graphics of this document are subject to change according to the ESMO 2022 design.

Once clicked on "Exhibition", the user is immediately redirected to the Exhibition landing page, where the logos of all exhibiting companies will be displayed. By clicking on the company logo, the user will access the correspondent virtual booth.



*Indicative example, all visuals/graphics of this document are subject to change according to the ESMO 2022 design.

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Important note:

Platinum exhibitors will all be displayed within the page in the very first rows of the page, followed by Gold, Silver and Bronze exhibitors.

Within the exhibitor level, the companies are listed in alphabetical order.

View of the exhibitors can be changed and sorted in alphabetical order by selecting the list view.

Supporters, Booksellers/Publishers and the Society Village are accessible through the dedicated link.

1.1.1 Disclaimer

If required, exhibitors can decide to add a disclaimer within their virtual booth. If no text is provided, no disclaimer will be displayed.

Prescriber* only information

ESMO meetings are accessible to certified healthcare professionals, associated press, industry representatives and other stakeholders in the science, management and prevention of oncological diseases.

tain industry symposia and exhibition pages contain information only intended for prescribing healthcare professionals. Non-prescribers should not read, share or download the clearly marked prescriber

*Indicative example, all visuals/graphics of this document are subject to change according to the ESMO 2022 design.

Important note:

...

No pop-up will appear on the virtual booth/company profile requesting user to confirm if HCP.

1. On

1.2 Exhibitor packages overview

The ESMO Congress 2022 offers exhibitors a range of possibilities to showcase their products, present their company profile and interact with the participants.

Five packages have been designed in order to meet the needs of all exhibitors; each package includes a number of features determined by the selected level.

All exhibitors (except Supporters) can request for a Medical desk within the virtual booth where to showcase content separately from the commercial/ promotional information.

LOJ

ITEMS		PLATINUM Exhibitor	GOLD Exhibitor	SILVER Exhibitor	BRONZE Exhibitor	SUPPORTER
Booth layout	2D Booth template Booth customisation Staff avatar	Yes* Yes Yes	Yes Yes Yes			
Company information	Company logo Company description Company banner (rotating) Social media links	Yes Yes 3 Yes	Yes Yes 2 Yes			
Display	Product video Product pdf Satellite screen & link	5 8 Yes	3 5 Yes	1 2 Yes		
Interactive elements	Integrated chat Video chat (meeting rooms) Business card exchange	Yes 6 Yes	Yes 4 Yes	Yes 2 Yes	- - Yes	
Visibility	ESMO 2022 signature banner Company profile on ESMO website Company profile on the ESMO 2022 App Virtual Exhibition visibility in ESMO 2022 targeted emails Display of products in the Products Spotlight Area	Yes Yes Yes Yes 8	Yes Yes Yes Yes 5			
Registration	Virtual full complimentary registrations	10	5	-		
Optional	Medical desk	Yes	Yes			

*Option to link out to existing company booth

Platinum exhibitors only are entitled to link out to an external booth/dedicated event website developed by the company.

In order not to replicate content both on the ESMO 2022 platform and on the external linked website where your virtual booth will be hosted, Platinum exhibitors who decide to link out will not be provided with the default 2D booth template. Instead, a basic intermediate company page will be provided, so to include basic information and ensure that the links to the external platform are the main focus of the user-experience.

Delegates, by clicking on the logo on the Exhibition landing page, will land in an intermediate page, where Platinum exhibitors can include:

- Company logo
- Link to external booth/dedicated event website (up to 2, commercial and medical)
- Link(s) to Satellite Symposia

1.3 Exhibitor packages mock ups

1.3.1 Platinum exhibitor



*Indicative example, all visuals/graphics of this document are subject to change according to the ESMO 2022 design.

1.3.2 Platinum exhibitor (with link out to external developed company booth)



1.3.3 Gold exhibitor



*Indicative example, all visuals/graphics of this document are subject to change according to the ESMO 2022 design.



1.3.4 Silver exhibitor

*Indicative example, all visuals/graphics of this document are subject to change according to the ESMO 2022 design.

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1.3.5 Bronze exhibitor



*Indicative example, all visuals/graphics of this document are subject to change according to the ESMO 2022 design.

1.3.6 Medical desk



1.3.7 Supporter, Publishers/Booksellers, non-for-profit Societies & Patient advocates



1.4 Product Spotlight area

Companies can present a limited number of products in the ESMO Congress 2022 Product Spotlight Area (number depending on selected package), accessible from the main Exhibition landing page. Each displayed product includes a link to the company's virtual booth.

Companies can select these products from the ones uploaded to the virtual booth, or create new products to be displayed in the Product Spotlight Area only. Uploads for both the virtual booth (either commercial or medical section) and the Product Spotlight Area are managed by the company through the backend access.

Visitors can filter and watch contents in the Product Spotlight Area.



2 SPECS OVERVIEW PER EACH FEATURE

ITEMS		SPECS
Booth Layout	2D Booth template	• The 2D booth template is applied to all packages, except for Platinum exhibitors linking out to an external developed virtual booth, and Supporters
	Booth customization	 Choose among 6 pre-defined background images Select the colour of the transparent backgrounds of all sections of the booth Include any optional furniture to personalise the booth
	Staff avatar	 Choose among 6 possible staff avatars or upload own staff picture, 400 px x 400 px (no logo or corporate graphics allowed)
Company Information	Company logo	 File type: .png with transparent background Dimensions: 872 px x 496 px, min. 72 dpi (centred on slide, available space up to 1368 px x 200 px)
	Company description	• Plain text with max. 1200 characters (including spaces)
	Company banner(s)	 File type: .png or .jpg Dimensions: 1368 px wide x 200 px high, min. 72 dpi Multiple banners rotating every 3 seconds
	Social media links	• Twitter, Instagram, LinkedIn, Facebook, YouTube
Display	Product video	 Graphic file type: .png or .jpg Graphic dimensions: 872 px wide x 496 px high, min. 72 dpi Title: max. 30 characters Short description: max. 180 characters Media Types: Video mp4, max 2 GB; Audio mp3, max 1 GB
	Product PDF	 Graphic file type: .png or .jpg Graphic dimensions: 872 px wide x 496 px high, min. 72 dpi Title: max. 30 characters Short description: max. 180 characters Media Types: PDF, max 250 MB, external link
	Satellite screen & link	• Important: the satellite symposium programme poster will be taken automatically from the Industry Satellite Symposia Gallery, the company administrator is not asked to upload any picture in the exhibition backend
		• The satellite symposia feature, available only for companies that have a satellite symposium during ESMO 2022, can be displayed within the commercial or medical section, depending on the needs

ITEMS		SPECS
Interactive elements	Integrated chat	 Companies will get access to the chat backend and chat with delegates on their profile page Only 1 chat administrator allowed Recommended operational hours: 09:00-18:00 CEST Function can be switched off when staff members are not available to reply
	Video chat (meeting rooms)	 Photo/graphic of meeting organizer: .png or .jpg Photo dimensions: 400 px wide x 400 px high, min. 72 dpi Meeting title: max. 30 characters Short description: max. 100 characters Each live meeting box contains a link either directly into an online meeting tool (e.g. Zoom) or to an appointment booking tool
	Business card exchange (old lead retrieval)	If a delegates clicks on "Business Card Exchange" s/he will be able to share the following contact details with the exhibitor: Title* First name, last name Profession* Institute Department* City Country Email *These fields might not be available, as not mandatory in the ESMO's registration procedure The shared data will be available in realtime in the backend under the section "Virtual Leads."
Visibility	Display of products in the Products Spotlight Area	 Please refer to the above Products technical details Limited number of products according to the subscribed package Products can be displayed both in the Exhibitor's booth and in the Spotlight Area, or choose different products to be displayed in the two areas The number of products displayed within the Spotlight Area is independent from those displayed within the booth

ITEMS		SPECS
Medical desk (optional)	Option to separate commercial and medical content in two different pages. The medical desk is linked through your 2D booth template which would function as commercial space	 Include Products (total number limited to package to be applied on the full exhibition space, including commercial side)
Platinum exhibitor (with link out to external developed	URL of external booth/ dedicated event website (for Platinum exhibitors only)	 URL to be included redirecting to your external virtual booth Exhibitors may link to two different areas if required to link to a commercial external booth and a medical one
company booth)	Link out banner(s) graphic	 Exhibitors may customise such banners and use own graphic File type: .png or .jpg Dimensions: 1368 px wide x 200 px high, min. 72 dpi

3 BACKEND ACCESS: CONTENT ADMINISTRATORS AND UPLOAD

Each exhibitor is asked to submit the name and email address of its main company administrator by 24 June 2022. The company administrator will be given access to the backend of the platform and specifically, to the portal managing the content you wish to display through your virtual booth.

Once logged in, company administrators will be able to add further staff members to the backend access of the company's virtual booth to upload and organise the content to be showcased (up to 15 backend accesses).

The main company administrator (new user) will receive an access link via email (from <u>no-reply@esmo.org</u>), through which s/he will be asked to:

- Create a permanent password
- Confirm Terms and Conditions
- Save your information
- Confirm the usage of your data

	X
Virtual Meetin A personalized	g Exhibition operated for JMarquardt Technologies GmbH utilizes m-anage.com services. d account is required to proceed.
madina.dzhapp	ueva@htmi.ch
New password	
New passw	ord
Confirm password	
New passw	ord
I have read th	ne data protection information and agree to the general terms and conditions
Save	
Data transfer	Privacy Notice
I hereby confirm th	at m-anage.com transmits my personal data to the specified legal entity in order to be able to offer the associated event services and functions.
Legal identity JMarquardt Techno Felix-Wankel-Str. 1 82152 Krailling Deutschland	ologies GmbH
	□ I confirm the usage of my data

*Indicative example, all visuals/graphics of this document are subject to change according to the ESMO 2022 design.

Company administrators who are existing users from previous ESMO Congress editions will receive an access link via email (from <u>no-reply@esmo.org</u>), through which s/he will be asked to:

- Login with your email address and password. If you don't remember your password, please click on "forgot password" and you will receive the instructions via email
- Confirm Terms and Conditions
- Save your information
- Confirm the usage of your data

PARIS ESCOCONGRESS	PARIS ENCOCONGRESS
Login Login with your m- anage.com account	Create Account Create a new m-anage.com account
Sign In Online. Onsite. Ongoing. Use your account to sign in	

ESMO Congress 2022 – Exhibition operated for European Society for Medical Oncology (ESMO) utilizes m-anage.com services. A personalized account is required to proceed.

E-Mail	
E-Mail	
Password	
O	
Password is required.	
Remember me?	
Sign in Forgot password? C	eate a new account?



*Indicative example, all visuals/graphics of this document are subject to change according to the ESMO 2022 design.

Once the main company administrator has arranged his access in the backend and logs in the company's virtual booth management section, s/he will have the possibility to add further staff members to manage upload of content in backend:

Compa	any Contacts	Products	Meetings	Legal items setup				
							Search	
	Firstname	Lastname	E-Mail		Country	Roles		
2	Mathias	Balhorn	Mathias.Balho	rn@jmarquardt.com	Germany	× CompanyManager	e	Delete / edit company contact
0	Madina	Dzhappueva	madina.dzhap	pueva@htmi.ch	Germany	× CompanyManager	8	
0	Madina	Dzhappueva	madina.dzhap	pueva@jmarquardt.com	Germany	× CompanyManager		Assign user role to contact: COMPANY MANAGER
							Create conta	act OOM / AV I W/ AV IOE I
Creat	te contact						Create conta	Create new company contact
Creat	te contact	ma	thias.balhon	n@jmarquardt.com		Validat	Create contr	Create new company contact
Em	te contact	ma	thias.balhori	n@jmarquardt.com		Validat	e	Create new company contact Enter individual email of contact person to create account and click on Validate
Em	te contact nail *	ma	thias.balhon	n@jmarquardt.com	•	Validat	e	Create new company contact Enter individual email of contact person to create account and click on Validate

When adding further staff members, the company administrator needs to assign them to a specific role.

- Company Manager access to all areas, can add and edit contacts (same role as per main Company administrator)
- ExhibitorLionLeads access to the collected leads, collected via Business Card Exchange

Every contact can have multiple roles. Please disregard all other roles available in the system.

JMT						
Com	contacts	Products	Meetings Legal ite	ms setup		
						Search
	Firstname	Lastname	E-Mail	Country	Roles	
2	Mathias	Balhorn	Mathias.Balhorn@jmarqu	ardt.com Germany	×CompanyManager Symposia	<u></u>
0	Madina	Dzhappueva	madina.dzhappueva@htm	ni.ch Germany	Sponsoring	<u></u>
0	Madina	Dzhappueva	madina.dzhappueva@jma	arquardt.com Germany	CompanyMember	02
					CompanyProfileManager	Create contact
					Exhibitor Lion Leads	

4 DETAILED INSTRUCTIONS PER FEATURE (FOCUSED ON BACKEND)

4.1 Booth visual customisation

Platinum, Gold and Silver exhibitors can customise specific elements of their virtual booth.



*Indicative example, all visuals/graphics of this document are subject to change according to the ESMO 2022 design.

Within the booth customisation options for Platinum and Gold exhibitors, it is possible to select among pre-defined image backgrounds, choose the preferred semi-transparent colour of the displayed information's frames and include some optional furniture.

Please note that furniture and staff avatar have no specific functionality, they both serve as visual elements for each exhibitor to personalise their virtual booth only.

4.1.1 Background image



*Indicative example, all visuals/graphics of this document are subject to change according to the ESMO 2022 design.

4.1.2 Staff avatar or staff picture



*Indicative example, all visuals/graphics of this document are subject to change according to the ESMO 2022 design.

The uploaded staff picture replaces the staff avatar and is displayed in frontend as follows:



Important note:

The staff avatar can be replaced with staff pictures only, no company logo or graphics should be uploaded here. Please refer to the company logo upload section and to other graphic elements included in your Exhibitor package.

4.1.2.1 Furniture



*Indicative example, all visuals/graphics of this document are subject to change according to the ESMO 2022 design.



4.1.3 Colour frames

4.2 Platinum (with link out to external developed company booth)

Platinum exhibitors who decide to link out to an external booth or dedicated event website (developed by the company) will be asked to include a URL address in the backend.

From the user point of view, the link will be clickable from the dedicated banner, main point of focus of your exhibition space. By default, the ESMO 2022 design is applied to the banner, but exhibitors can decide to replace it with a customised banner (please refer to the specifications of the company banner at page 19).

In addition, Platinum exhibitors linking out, can place a second banner with a different URL, should there be the requirement for a separation between medical and commercial content.

Platinum exhibitors need to confirm to <u>congress@esmo.org</u> by 28 June if they wish to link out to external platforms instead of using the 2D booth template provided by ESMO.



4.3 Company information

4.3.1 Company logo, description and address

ipany *					Edit Company
Marquardt Technolog	es				name
ompany logo		Company description			
	M	JMarquardt Technologies Media GmbH. M Events ha professional congresses s has developed a powerful With our fully configurable sales at any time. Efficient start into your conference No matter if you want to p city – with our hotel modu	Is ambH was founded in July 2011 as a v as developed and supplied scalable cof since 2000. JMarquardt Technologies i l management software only for this pur le booking and payment process you aat nt onsite solutions complement the regis e. provide special prices for the conference ule you create attractive room presentat	holly owned subsidiary of M Events Cross ware solutions for the world's largest specialized in congress organization and pose. Sing your participants and keep track of you tration experience and ensure a successfu e hotel only or if you block quotas all over th tions and provide your participant with a	Edit Company description (1200 characters)
		seamless booking process	33.		Upload company logo
Select Image					(PNG/JPG up to 1368px x 200px, min. 72 dpi)
Select Image	Müggelseedamm 222				(PNG/JPG up to 1368px x 200px, min. 72 dpi) Edit Company
Select Image	Müggelseedamm 222 12587		Berlin	+	(PNG/JPG up to 1368px x 200px, min. 72 dpi) Edit Company address

*Indicative example, all visuals/graphics of this document are subject to change according to the ESMO 2022 design.

4.3.2 Company banners



*Indicative example, all visuals/graphics of this document are subject to change according to the ESMO 2022 design.

4.3.3 Company phone number, e-mail, website and social media links

Phone			
+49123456789			
-Mail		_	Edit Company info
info@jmarquardt.com			
Vebsite			
www.jmarquardt.com			
nstagram	•	_	Edit social media link
insta.de			
inkedIn			
https://www.linkedin.com/company/pfizer			
witter			Edit social media links
https://twitter.com/realDonaldTrump			
acebook			

4.3.4 Disclaimer

Section "Disclaimer"

Insert the disclaimer content (up to 2'000 characters) and click on "Save".

COMPA	ANY -	DEM	10																	
ompany	Cont	acts	Pro	ducts	Me	etings	Legal	items	s setup	Disclamer										
our pro	ofile																			
sclaim ∎	ner1 ≣	ext	- wi	i ll be ⊥⊔	e dis	splay ⇔	ed or	n to	op of (inhe	compa	any pro	ofile	(inherited s	2.000) cha	<pre>racte</pre>	ers Ar	毘	Ġ	
n baby he arf a icela	elvetica ind ge	a kinfol ntrify.	k synt . Gree	h fashi n juice	ion axe e pop- i	pug iPh up way	one, tum f arers b	neric orunc	street ar	rt hashtag na	arwhal. Vie	e dist	illery knausga s venmo dir	ard buto	her drin e air pl	king vine ant drin	egar. Of king vi	fal vinyl h negar mi	umbleb icrodos	rag, yuccie ing. Af
veryday c umptown w denim.	icelan Mixtar	DIY ird d. Chic <u>be</u> occu	harror py po	adym: ies kits laroid t	ade, ar sch selv bespoke	r tisan n age pola e, umam	ext leve aroid 8-b ii crucifix	el clo bit leg k neu	oud br ea ggings ac itra jean	ad plaid fran: ctually gentri shorts meh.	zen chia vi ify hot chie . Coloring	ce. Ne ken p book d	eutra hella mix ost-ironic retr ronut woke le	ctape org to tofu. N tterpres	janic far legging: s, lumbe	n, tilde i s irony h ersexual	rony goo eirloom, organic	lard next lumberse locavore	level et exual tru mlkshk.	hical gastropub Iffaut locavore
irm-to-tab cos retro o	ole retr church	o kitsc I-key b	h, arti lue bo	san he ttle va	lla willia porware	amsburg e knausg	jean sh Jaard art	iorts t parl	snackwa ty. Cloud	ave man brai d bread 3 wo	id kinfolk <u>c</u> olf moon bi	reen ; tters s	juice tofu craf sriracha activa	t beer ro ted char	of party coal leg	. 8-bit pi gings. I'r	ckled vi n baby	nyl, air pl helvetica	ant schl kinfolk s	itz thundercats synth fashion
																				Save

*Indicative example, all visuals/graphics of this document are subject to change according to the ESMO 2022 design.

WELCOME HOME STREAMING	G PROGRAMME E-POSTERS SPEAKERS SATELLITES EXHIBITION ESMO BOOTH LOUNGE MEETINGS HUB CONGRESS BAG	PUBLICATIONS NEWS
•	min 1368x200, .jpg or .png	•
	Banner Relented profits are buying hard assets	
min 872x488.		
.jpg or .png		Medical Desk
	Video 1920×1080	
O YOUR LOGO	1920X 1000	Meeting Booms
f		
Disclaimer >		
Company details 🗸 🗸		Sponsored Publication
		min 872x488,
Relented profits are buying hard	Overall Therapy With An Underappreciated Cause	·Jpg or ·png
executive. A policy, since the price		
will be issued on average,. Saw a a	Optional Link	Symposia
senior rates to zero even though		
prices. Week, financial markets		Symposia Poster
should continue to BMO's earnings,	min 872x488, Overall Therapy With min 872x488, Overall Therapy With	1080x1920
and Sweden. Should the end of	.jpg or .png An Underappreciated .jpg or .png An Underappreciated	.Jpg or .png
Japan was aimed at 28 percent	PDF Dolor Sit Amet PDF Dolor Sit Amet	
surge. States and less steep than in	109Ph	
the conference call. Downe said he	• • • • • • • • • • • • • • • • • • • •	
Business Card Exchange		An Underappreciated
		* • *
10		
2 ³⁵		

4.4 Display

*Indicative example, all visuals/graphics of this document are subject to change according to the ESMO 2022 design.

4.4.1 Product video and PDF (virtual booth and Product Spotlight area)

Company - Details			
JMarquardt Technologies			
Company Contacts Product	ts Meetings Legal items setup		
Your products			
1	2	3	
Registration	Room Building	New Recording	
www.m-anage.com	www.m-anage.com	m-events.com	
			Add a new product (number of products limited to your selected package)
🖉 Profile 🖬 Showreel 🛛 오 💼	🖉 Profile 🔳 Showreel 🛛 🗢 💼	🛛 Profile 🗹 Showreel 🛛 오 💼	+
Edit product	Delete product	_	Add

*Indicative example, all visuals/graphics of this document are subject to change according to the ESMO 2022 design.

Your product	3
Product short 3	Product short defines the order of products on frontend: 1,2,3 or a,b,c
Product name	
New Recording	Displayed name of product (30 characters)
Group	
Software & Services	Create custom categories / headlines for products (for medical desk only)
Product website	
m-events.com	Enter external link
Product description	
Our automated webcast system allow you wo provide video webcasts within minutes after the presentation.	Enter description (180 characters) Number of characters are recommendations for best display



*Indicative example, all visuals/graphics of this document are subject to change according to the ESMO 2022 design.

4.4.2 Satellite screen & link

By clicking on the satellite symposium poster, delegates can enlarge the image and consult the whole graphic. By clicking on the link, users will be redirected to the satellite symposium session page.

The satellite symposium programme poster will be taken automatically from the Industry Satellite Symposia Gallery. No need for the company administrator to upload any picture in the exhibition backend, since the ESMO Congress 2022 Secretariat will be collecting such posters from the people responsible for the organisation of the related satellite symposium.



4.5 Interactive elements

*Indicative example, all visuals/graphics of this document are subject to change according to the ESMO 2022 design.

4.5.1 Integrated chat



*Indicative example, all visuals/graphics of this document are subject to change according to the ESMO 2022 design.

Delegates visiting the virtual booth will be able to chat with company representatives in real-time.

By clicking on the chat icon 🕑 on the bottom right corner of the page, delegates can initiate a chat conversation with the exhibitor.

The chat administrators contact details are to be submitted by 3 August 2022 through this <u>online form</u>: All chat administrators will receive an activation email from Freshchat where asked to activate account and setup a password.

Important note:

Please do not activate the authentication process, otherwise you wouldn't be able to share your credentials with your colleagues.

• Profile Settings

Each company administrator can upload a picture, include basic details and include social media links.

< Profile Settings	We	are making it easier to access your fresh	chat account! <u>Claim your domain</u>	Q Search	67 days trial left Choose Plan	Active
My Profile	TELL US AND YOUR VISITORS A LI	TTLE BIT ABOUT YOURSELF				
Change Password					Widget Preview	
Notifications					UR CHANNEL NAME	
	Email	Preferred Language				-
		English		S S	arah Jones Customer suport hero	
	First Name	Last Name			am here to help you with any question	ns you have
	Sarah	Jones			nave travied the whole of westeros al orld roots for me.	ione and the
	Title / Designation				0 .	
	Customer Support Hero				last two months? I'll need to do them	ownload
	A few words about yourself				Canac	11:18 AM
	I'm here to help you with any que	tions you have. I've traveled the wh	ole of	Sara	sh	11-12-100
	westeros alone and the world rob	is for me.		С н	ey!	
	ADD YOUR SOCIAL HANDLES			Yi ui bi	ou should be able to find them nder your accounts setting > illing. Hope this helps	
	Tip: Add your social handles to sou	nd credible and sound like a human.				
	V twitter.com/ sarahjones			D	o let me know if you need nything more	
	facebook.com/ sarahjones					
	linkedin.com/ sarahjones			Reply he	ne	0

• Web Messenger Settings

Customise the appearance of the chat window and the colour of the icon, upload logo and choose some other graphic details.

Getting Started	CHANGE HOW YOUR MESSENGER LOOKS		Massangar Provine
Customize Appearance	Brand Logo Supports JPEG and PNG of max SM8 Scales upto 128px*32px	C ESMO_logo_RG8.png	ESPORT
	Color		Message Us
	Header Style	O Solid Gradient	Queries regarding billing
	Background		Product Feedback 1120 AM
	Size	O Default Compact	Product Tours
	Show typing indicator		
	Messenger Visibility	Always Visible v The messenger will always be visible on your website.	Pixing and uning
	Save		Reply here 🖉 😳

• Inbox and Canned Responses

Various options are available to sort the view of the incoming messages and manage priority.

9	Inbox	We are making it easier to access your fresh	chat account! Claim your domain	Q Search	66 days trial left Choose Pla	Sarah Jones 🗸
_(Assigned To Me 2	✓ ● ● ₩				
Ø %	E Erik Norton	12th Jun 2 to view your cu pport				
٢	June Watson	12th Jun 韋				

Common standard replies can be saved as Canned Response.

	ADD NEW CANNED RESPONSE IN MY CANNED RESPONSES
()	Title E.g. How to Setup
	Type your text
CANNED RESPONSES	() 😳 🖬
	Short Code / setup
	Category My Canned Responses

Business Hours

Companies can activate and deactivate the chat upon their specific needs. Recommended hours: 09:00-18:00 CEST.

	< Business Hours Settings		
Q Q		Business Hours Easile Business Hours to convey the working hours of your company. Why who gets in bush with you outside your Business Hours will receive the co You can let your visitors know that their message has been received, and yo them soon	en enabled, anyone infigunal message, ou will get back to
₩ @		GLOBAL BUSINESS HOUR Default Business Hour Applies to conversations that won't be mapped to any Groups Business Hour	
	-	GROUPS BUSINESS HOUR GROUPS MAPPED	STATUS

د	EDIT BUSINESS HOURS	
iabled, anyone	Name Time Zone Default Business Hour Europe - Vienna	~
ill get back to	Away Message This message will be sent when visitors or users start a conversation with you outside the Business Hour	
STATUS	We are away now. Please send us a message to: xyz	
STATUS		۵ 🖬
	Schedule Business Hours You can add multiple working hour slots for a day. The gap between two slots will be considered as a br	eak
-	✓ Monday 10:00 am ✓ to 5:00 pm ✓ 7h	0
	✓ Tuesday 10:00 am ✓ to 5:00 pm ✓ 7h	•
	✓ Wednesday 10:00 am ✓ to 5:00 pm ✓ 7h	0
	✓ Thursday 10:00 am ✓ to 5:00 pm ✓ 7h	•
	✓ Friday 10:00 am ✓ to 5:00 pm ✓ 7h	•
	Cancel	Save

4.5.2 Video chat (meeting rooms)

Meetings can be used for one-to-one meetings or presentations. A link redirecting either to a virtual meeting room (Zoom, Teams, Skype, Go-to-Meeting,...) or a booking tool needs to be included in the respective meeting tile from backend. If required, M Events is available to set-up a booking tool/Zoom room – please confirm through this online form by 3 August 2022

By clicking on "Meeting rooms" on your virtual booth, an overlayer appears displaying your available meetings. Depending on the URL included in the specific tile backend (booking tool or direct access to meeting room), delegates are redirected accordingly.





Company administrators can set up meetings on their own by following the steps outlined in the following screenshots.

Please note that the number of video chat meeting rooms included with the Exhibitor package correspond to the number of meeting tiles you can include in the respective section of your virtual booth.

JMarquardt	Technologies	S				
Company	Contacts	Products	Meetings	Legal items setup		
Your me	etings					
1						
Meet our P	eople					
A						
	(Add new meeting (number of meetings limited according to your package)	
-	Ec m	lit or delete eeting				

*Indicative example, all visuals/graphics of this document are subject to change according to the ESMO 2022 design.

Your meeting Number		Number defines order of meetings on frontend: 1,2,3 or a,b,c
1		
Name		Displayed name of meeting (maximum 30
Meet our People		character)
From		
		Calact the data and time of the meeting
То		Select the date and time of the meeting
	: •	
Url		URL of meeting / booking tool
https://zoom.us/meetings		
Meeting admin		
madina.dzhappueva@jmarquardt.com		Admin – internal only – not mandatory
Description		
Meet Petra today at 13:30. Follow the link to reserve your ticket.		Enter description (max 100 characters)
Category		
Select		You can categorise your meetings
Thumbnail		
	+	Upload image PNG or JPG: 150px wide x 150px high, min. 72 dpi
Select Image Allows ".jpg". ".jpeg". spot 4 MB		Discley reacting is virtual bacth
Display 🗹 🥊	Save	Display meening in virtual booth

*Indicative example, all visuals/graphics of this document are subject to change according to the ESMO 2022 design.

4.5.3 Business card exchange

By clicking on "Business card exchange", the following pop-up will appear, displaying the exhibitor's contact details (automatically copied from the company's information details) and delegates will have the chance to consent sharing of their data.

2021 ESV O ^{congr}	ress	Helpdesk Ny Congress My Cortificate Logout	×
WELCOME HOME STREAMING	Business Card Exchange ×	UBLICATIONS NEWS	_
	Kindly be informed that the Privacy Policy applies.		
	You are about to share these contact data		
	Title, First Name, Last Name, Profession, Institution, Department, City, Country, E-Mail		
	Company contact details		
	Company Name 48 Warham Rd N41AT London		
	email@address.com +44 123 456 789-0		
	Yes, I want to share		

*Indicative example, all visuals/graphics of this document are subject to change according to the ESMO 2022 design.

To access the delegates' shared data, please note that the company administrator will need to be assigned with a specific role in back end:



*Indicative example, all visuals/graphics of this document are subject to change according to the ESMO 2022 design.

All delegates sharing their data will be saved in the Leads section and exportable in excel.

Virtual Lea	ds									
Your Virtual Le	eads Data									
Please find yo	ur data below.									
Please note: y corresponding	ou need the compa g people from your	any role "Exhib team.	itorLionLeads" to vie	w and download the data.	Please g	o to "contac	t" in your pro	ofile and a	issign role to yourself	for the
Firstname	Surname	City	Country	Profession	Qu	estion	Create	DateTi	Source	TermsAccep
Mathias		Berlin	German	y Account Manager	Th qu nu	is is my estion mmer 1	2020-0 21T09	5- 17:02	Contact form on profile	true
Mathias		Berlin	German	y Account Manager			2020-0 20T23	5- 11:46	Contact form on profile	true
calvin					12	3213	2020-0 20T23	5- 11:08	Contact form on profile	true
Mathias		Berlin	German	y Account Manager			2020-0 20T23	5- 04:39	Contact form on profile	true
Mathias		Berlin	German	y Account Manager	dħ	dhshs	2020-0 20T23	5- 04:22	Contact form on profile	true
н 4 1	P 14			Export Excel					1	- 8 of 8 items
rstname Surr	nameCity Ema	I Country	Profession	Question		Create Date	eTime	Source	(TermsAccept
athias	Berlin	Germany	Account Manager			2020-05-20122:59:09		Contact form on profile		TRUE
athias	Berlin	Germany	ccount Manager			2020-05-20123:04:39 Contact to 2020-05-20123:59:15 Contact to		form on profile	TRUE	
lvin	bernin	Germany	Account Manager	123213		2020-05-20	T23:11:08	Contact	form on profile	TRUE
athias	Berlin	Germany	Account Manager	dhdhshs		2020-05-20	T23:04:22	Contact	form on profile	TRUE
athias	Berlin	Germany	Account Manager	This is my question num	mer 1	2020-05-21	T09:17:02	Contact	form on profile	TRUE
lathias	Berlin	Germany	Account Manager	hsdhdhsgsg		2020-05-20	T23:04:02	Contact	form on profile	TRUE
athias	Dealin	Comment	Account Managar	~~~		2020 05 20	T22.11.4C	Cantant	fanns an nuafila	TOUL

4.6 Visibility

Company descriptions of all exhibitors are collected as soon as the Exhibition subscription form has been submitted. Deadline to submit the company description via <u>online form</u> for the ESMO 2022 App and the ESMO Congress 2022 website is 24 June 2022.

The ESMO 2022 Signature banner is sent to all exhibitors and can be included in the email signatures of any company representative until the end of the ESMO Congress 2022.

We kindly invite you to make no other use of this graphic other than as email signature banner, and welcome you to consult the ESMO 2022 Industry Guidelines for further information on ESMO logo usage policies.



PARIS FRANCE 9-13 SEPTEMBER 2022

VISIT US AT THE EXHIBITION, ON THE ESMO CONGRESS 2022 VIRTUAL PLATFORM



4.7 No upload of content and unused features

Sections with no uploaded content will remain hidden.

Exhibitors are asked to inform <u>congress@esmo.org</u> should any section not be used, despite being entitled to (according to Exhibitor package).

5 METRICS

Metrics

The following virtual exhibition metrics will be available 3 weeks after the platform closure:

Page Visits Related

- Number of unique page visits of the virtual booth
- Average time spent on the virtual booth

Content Related

• Breakdown of element actions on the virtual booth

ESMO - European Society for Medical Oncology would like to thank all of our industry partners for their continued support at our congresses and we look forward to bring the best of the science together with you in Paris.

