# RANCERS EUROPE Joining forces for action





Karolinska Comprehensive Cancer Center



RCE-ESMO-ESO Training Course for Rare Cancer Patient Advocates 2022

## Nursing aspects on the transformation of cancer care in the Covid-19 pandemic, aspects of care and digital health

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- Examples of how we tried to adopt using digital health
- What do we mean with digital health
- What did we learn
- Where are we now?
- Challenges and thoughts on future





# What is digital health?





- A broad umbrella term, including e-health, as well as areas under development; for example the fields of "big data", genomics and artificial intelligence
- Plays an important role in strengthening health systems and public health, increasing equity in access to health services, and in working towards universal health coverage

### What did we learn?



- Patients in general positive to digital health
- Video consultations excellent option!
- The challenge of symptom management....via telephone..
- There are systems in place but not <u>one system</u>..
- Increasing equity in access to health services ?
- Increasingly important in a highly specialized system (rare cancers etc.)

### Transformation... or?





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#### What did we already have?

- Electronic health records
- Possibility to report symptoms
- Possibility to chat with nurses
- Access to the electronic medical file by patients
- A national "safe" platform where patients may log in

#### What did we do?

- Implement a digital care plan, patients as co-creator
- Started using a "chat-function"
- Started using the possibility to have video meetings as an alternative <u>to telephone</u>.
- Piloted a platform to make second-opinion easier

### Information booklet



Made in a e-version, with the possibility to tailor information and chat with the nurse

Min Vårdplan via

Du har blivit erbituden Min Vårdplan via håtet Det år ett nyt satt

Du har blivit etbluden Min Vårdplan via hätet Det år eti nyt sa vårdgivare

Om Min vårdplan	1 av 1 steg är synliga 💊	Formulär i "Att fylla i" Vad är viktigt för mig?				
Diagnos		Synliga steg: 2 av 2	Sätt till avklarad	Dagar kvar: 0 🖋 💊		
Behandling		Synliga steg: 8 av 20	Sätt till avklarad	Dagar kvar: 0 🖋 💊		
Symtom, egenvård och cancerrehabili	tering	Synliga steg: 20 av 29	Sätt till avklarad	Dagar kvar: 0 🖋 💊		
Praktiska råd		Synliga steg: 3 av 4	Sätt till avklarad	Dagar kvar: 0 🖋 💊		
Mina rättigheter som patient		Synliga steg: 4 av 4	Sätt till avklarad	Dagar kvar: 0 🖋 💊		
Dagbok/Mina anteckningar		Synliga steg: 1 av 1	Sätt till avklarad	Dagar kvar: 0 🖋 🔺		
Invånarstatus: Läs/skriv 🗸 🜖				Sätt till kommande		
Dagbok	1 av 1 steg är synliga  🔥	Formulär i "Att fylla i"				
O Dagbok/anteckningar	Synlig	O Dagbok/anteckn	ingar			
Aktivitetsplaner				•	~	
Länkade moment					~	

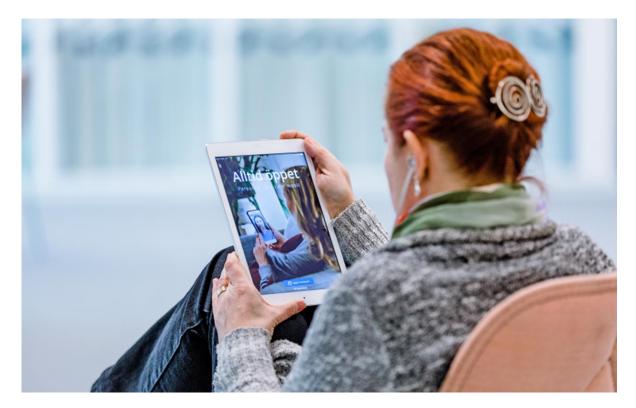
Behandling		Synliga steg: 8 av 20	Sätt till avklarad	Dagar kvar: (	) 🥒	~
Symtom, egenvård och cancerrehabilitering		Synliga steg: 20 av 29	Sätt till avklarad	Dagar kvar: (	) 🥒	^
Invånarstatus: Rapporteras 🗸 🕦				Sätt till k	commar	nde
Cancerrehabilitering	2 av 5 steg är synliga 🗸	Formulär i "Att f			_	
Munvård och tandvård	5 av 5 steg är synliga 💊	<ul> <li>Hälsoskattning f</li> <li>Smärtskattning</li> <li>Salivtest</li> </ul>	ör cancerrehabilitering			
Mat och näring	3 av 3 steg är synliga 🔥					
O Mat, näring och vikt	Synlig					
O Kalorilista över vanliga livsmedel	Synlig					
○ Kostnader och näringspreparat	Synlig					
Egenvårdsråd	8 av 13 steg är synliga 🔥					
Oro och nedstämdhet	Synlig					
O Trötthet vid cancer - fatigue	Synlig					
O Smärta	Synlig					
O Sexualitet	Synlig					
• Efter strålbehandling	Synlig					
O Bieffekter av strålbehandling	Synlig					
O Förstoppning	Synlig					
O Diarré	Dold					
Stickningar och domningar	Dold					





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Video consultations, patients logged on via mobile application with their unique personal identification number and a code



### More examples..





- Piloted a tool for patients that sought a second-opinion
- Only 11 % of the patients with Head & neck cancer were informed on the right to have a second opionion (data from population-based national survey)
  - The tool improved the process for the patients, administrative staff and nurses..
  - A safe system to transfer medical records and a "easy access" platform was designed; the patient wrote a referral on why and where in addition to the physicians referral







- Evidence are supporting use of digital tools, but it is much more than the tool
- For all?
- Implementation takes time, the covid-19 pandemic "forced" us to start and adjust as we go
- Policy-makers and other stakeholders should focus on national/international platforms to ease patient access
- Health care professionals must get used to several platforms for a while
- Focus on health care systems that integrate with those platforms
- Huge opportunities to include PROM and PREM in daily care!

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### Thank you!

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