

ESMO 2021

Q&A Chat function



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16-21 SEPTEMBER 2021

The ESMO Congress is the most influential oncology platform designed in Europe for clinicians, researchers, patient advocates, journalists and healthcare industry representatives from all over the world.

CONGRESS DATES

Official Programme

16 September 2021
17-21 September 2021

Educational programme and e-Posters
Scientific programme and other sessions

ESMO Colloquia & Industry Satellite Symposia

17-21 September 2021

Virtual Exhibition

16-21 September 2021

EONS14

22 September 2021

Q&A CHAT FUNCTION

IMPORTANT

- The Q&A Chat function is **included** (no extra costs) in the Satellite Symposium and is available during the Satellite Symposium and Live Q&A **streaming only**
- The Q&A Chat function is optional and can be ordered by submitting the [Satellite Symposia Order Form](#) to satellites@esmo.org by 19 July 2021
- Companies that have confirmed the Q&A Chat function will receive a dedicated link to access the chat moderation page

Description

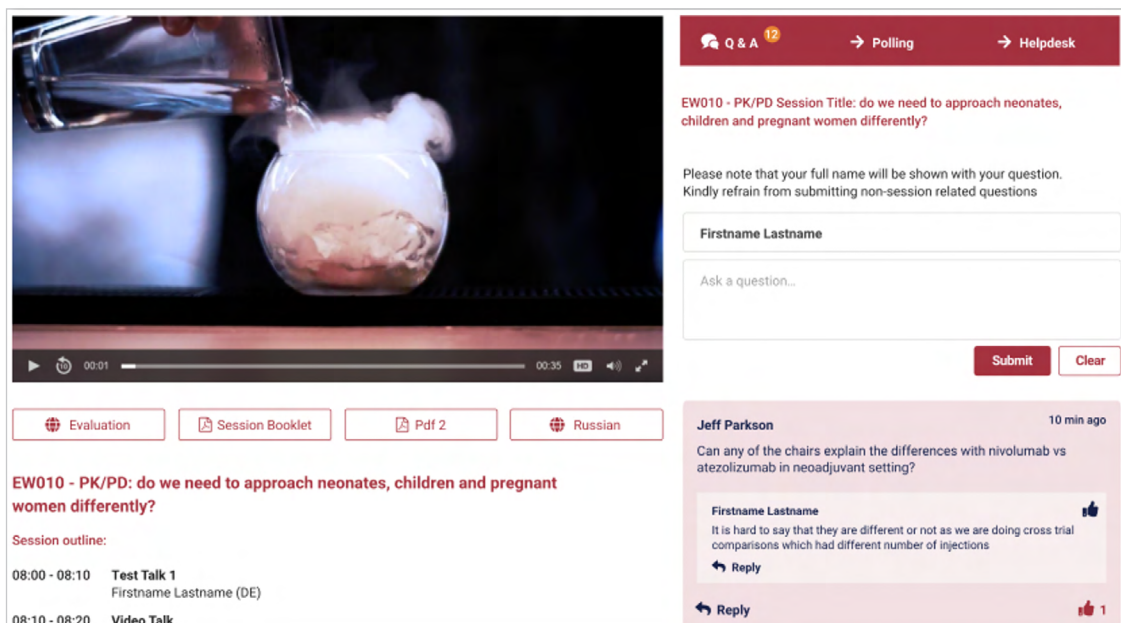
The ESMO Congress 2021 attendees can send questions via the Q&A Chat function.

- Available during the Satellite Symposium and Live Q&A streaming
- Comments can be managed (hide, answer) by the chat moderation page
- Speakers are free to discuss any topic or choose to discuss the topic raised by comments

Participants will be able to ask questions (by typing in) using the chatbox next to the streaming video.

Audience view

Participants will be able to ask questions (by typing in) using the chat box next to the streaming video.



The screenshot displays the ESMO 2021 Q&A Chat Function interface. On the left, a video player shows a chemistry experiment with a glass being poured into a round-bottom flask. The video player includes a progress bar and playback controls. Below the video player, there are several interactive buttons: 'Evaluation', 'Session Booklet', 'Pdf 2', and 'Russian'. The main content area on the right features a 'Q & A' header with a notification badge '12', and navigation links for 'Polling' and 'Helpdesk'. The session title is 'EW010 - PK/PD Session Title: do we need to approach neonates, children and pregnant women differently?'. A note states: 'Please note that your full name will be shown with your question. Kindly refrain from submitting non-session related questions'. Below this is a form with a 'Firstname Lastname' field and an 'Ask a question...' text area, with 'Submit' and 'Clear' buttons. A comment from 'Jeff Parkson' (posted 10 min ago) asks: 'Can any of the chairs explain the differences with nivolumab vs atezolizumab in neoadjuvant setting?'. A response from 'Firstname Lastname' is visible: 'It is hard to say that they are different or not as we are doing cross trial comparisons which had different number of injections'. There is a 'Reply' button and a thumbs-up icon with the number '1'.

*Indicative example, all visuals/graphics of this document are subject to change according to the ESMO 2021 design.

Moderation (company administrators)

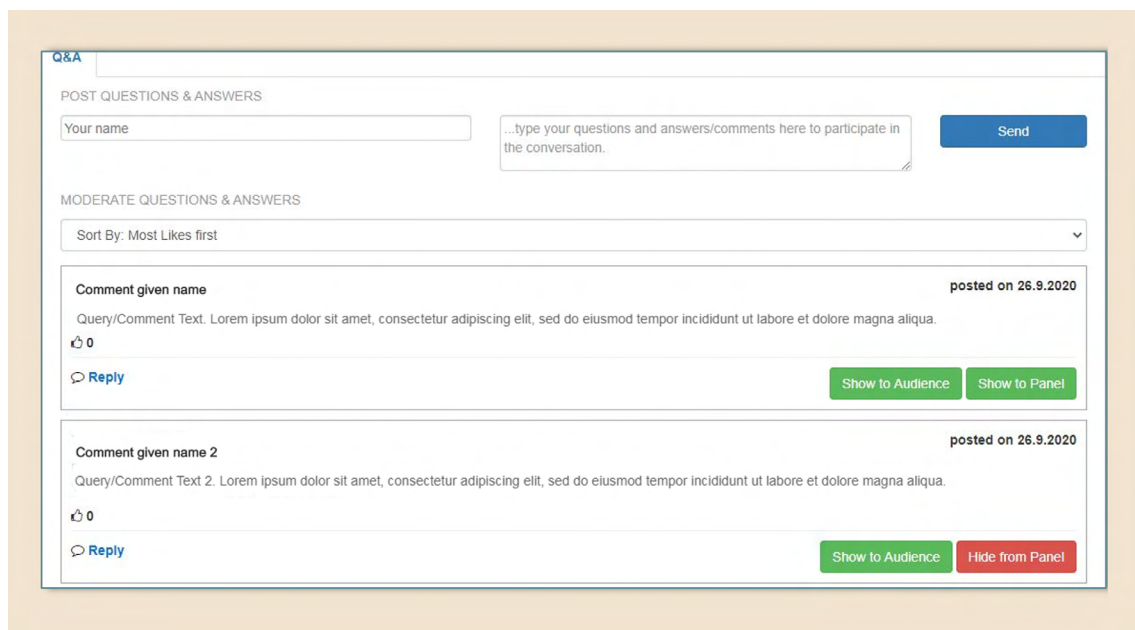
IMPORTANT

Each company will receive a dedicated link to access the Q&A chat moderation page.
It is highly recommended to have one dedicated user moderating the queries sent by the audience.

Although, companies can use the same link in multiple pages on the same or browsers, it is recommended to have only one person actively managing the queries. In case of need, a second user connected with the same link who will not take any action (the second user should avoid refreshes of the page and actions on comments) but can still see the actions and have an overview. Simultaneous actions made by multiple users can be lost due to the same access. In case of simultaneous multiple active users, we cannot guarantee proper saving or any recovery of unsaved data.

The Q&A chat moderation page (see images below) manages the queries visibility for the Audience and for the Faculty panel. **By default, all comments/queries coming from the audience are hidden from the Audience and the Faculty Panel.** Only the moderator can decide what to show and to whom.

• MODERATION PAGE OVERVIEW



• SHOW TO AUDIENCE

When clicked, the question will be shown to the Audience and to the Faculty Panel.
This action can be reverted by clicking on *Hide from Audience*.

The screenshot shows a chat interface with a question box containing the text "mod tempor incididunt ut labore et dolore magna aliqua." and a date "posted on 26.9.2020". Below the question are two green buttons: "Show to Audience" and "Show to Panel".

• SHOW TO FACULTY

When clicked, the question will be displayed only in the Faculty Panel (i.e. still hidden from the Audience).
This action can be reverted by clicking on *Hide from Panel*.

The screenshot shows a chat interface with a question box containing the text "Query/Comment Text. Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua." and a date "posted on 26.9.2020". Below the question are two green buttons: "Show to Audience" and "Show to Panel".

• REPLY

If needed, the chat moderator can enter his/her name and type the answer or post a new question to the Audience.

The screenshot shows a chat interface with a reply form. The form has a header "POST QUESTIONS & ANSWERS" and two buttons: "Show to Audience" (green) and "Hide from Panel" (red). Below the header is a text input field labeled "Your name" and a larger text area with the placeholder "...type your questions and answers/comments here to participate in the conversation." and a "Send" button (blue).

Faculty view

Speakers and Chairs may use this Q&A Chat to interact with the delegates.

4. Click on "x" to go back to the live stream

The screenshot displays the Q&A Chat interface. At the top, there is a question input field with a close button (x) and 'CLEAR' and 'SUBMIT' buttons. Below the input field, there are three question entries:

- M. Jordan** tests (1 day ago) with a 'Show to Audience' and 'Reply' button.
- Julia Pas** here is my reply with a 'Hide from Audience' button.
- TEST 2** Testquestion (5 days ago) with a 'Hide from Audience' button.

At the bottom of the interface, there is a navigation bar with icons for Q&A, Polling, Chat, and Faculty.

2. Here you can reply or ask a question and send it to the audience by clicking on "Submit"

1. By clicking on the "Q&A" symbol at the bottom of the session window, the Q&A window pops up

3. "Show to audience" and "Hide from audience" options

ESMO - European Society for Medical Oncology would like to thank all of our industry partners for their continued support at our congresses and we look forward to bring the best of the science together with you.

